



ARCS SERVICES

- **VIDEO CONFERENCING SERVICE**

EVO and ACCESS GRID Video-Conferencing systems and phone bridge

- **WEB COLLABORATION SERVICE**

Collaboration portals, including Plone, Sakai, Drupal wiki's, instant messaging and collaboration interfaces.

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DATA SERVICES

Providing Storage, backup and transfer services through the ARCS Data Fabric

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GRID SERVICES

ARCS National Grid compute processing

AUTHORISATION SERVICES

Shibboleth enabled services & advice

INFORMATION TECHNOLOGY SESSION ON COLLABORATION SERVICES AVAILABLE FROM ARCS

Andrew Alexander is the Collaboration Service manager for the Australian Research Collaboration Services (ARCS). Amongst other things Andrew is responsible for the implementation and management of Video and Web based Collaboration Tools which includes such products as Access Grid, EVO, Plone, Sakai, Drupal, TRAC, Jabber, VTiger, RT and Google applications.

Andrew has over 20 years experience in the IT industry, holds a Masters Degree in Technology and Innovation Management, Diplomas in Corporate Governance, and certifications in ITIL, Project Management, Organisational Review, Desktop Management and Networking. His experience within the university sector and in particular his work with groups such as the Archer Project has provided him with an understanding of the complexities of research requirements and the applicability of technology as a tool for enhancing outcomes within the wider research community.

